

Healthcare Career Pathways

WOMEN &
CHILDREN HEALTH
EDUCATOR

Education
Associate Degree

Certification
None

PSYCHIATRIC
TECHNICIAN

Education
Bachelor's Degree (Psychology or
Social Work)

Certification
BLS

COMMUNITY
HEALTH &
WELL-BEING

Education
High School Diploma or
equivalent

Certification
BLS preferred
CHW preferred
Interpreter/Translator preferred

Human Services
Careers

CHAPLAIN

Education
Master's Degree (Theology,
Religion, Spiritual Care)

Certification
CPE
Training, APC/CASC/NACC/NAJC

SOCIAL
WORKER

Education
Bachelor's Degree in Social Work,
Psychology, Sociology

Certification
Social Work License

Community Health Worker

Serves as the liaison between patients and their families and community resources, and services. They are well-versed in multitudes of public service programs and how to apply for them. They are compassionate and able to offer assistance and guidance to patients in a variety of situations, backgrounds, and demographics. They will effectively work with the care teams to ensure proper protocols for patients. They will also engage and instruct training for employees and community members.

Skills: Compassion - Patience - Problem-solver - Adaptable - Communication skills (verbal and written) -Informed

Social Worker

Provides social services to a wide variety of patient populations and their family members. They work with multi-disciplinary teams to create treatment and recovery plans for patients. These employees often serve as case managers and are responsible for much of the documentation and communication on behalf of a care team. They are essential in coordinating the discharge planning for patients and for forming connections with external services prior to discharge if needed.

Skills: Empathy - Organization - Collaboration - Communication Skills - Patience - Adaptability - Multi-tasking Skills

Psychiatric Technician

Responsible for ensuring the constant safety, reassurance, and healing environment for their patients. They can accurately document on behalf of the services and supplies needed for the clinical staff. Provides education and positive modeling for patients who are in crisis or struggling to successfully cope with their emotions. At times, this position may require one to engage in hands-on care to properly diffuse a crisis. These workers often serve as the liaison between the patients, families, and clinical staff and they work to maintain thorough and accurate documentation on all accounts.

Skills: Patience - Calm - Communication skills - Attention to detail - Response Time - Empathy

Women and Children's Health Educator

Well-versed in many areas of wellness, educators will effectively host instructional sessions for a variety of learners surrounding high-need health educator topics. They will ensure that the material shared and distributed to patients is accurate and updated. These educators will work to develop evidence-based and innovative courses that effectively meet community needs. Educators will also track the progress, encounters, and benefit measures for each of the implemented programs.

Skills: Communication - Enthusiasm - Organization - Interpersonal - Adaptability - Patient

Chaplain

Provides religious and spiritual services to patients, residents, participants, visitors, and colleagues throughout the hospital. Implements processes to address the needs of the community, and provide interventions based on religious and spiritual observations. Chaplains will track and monitor their own data and the outcomes of their practices. They will collaborate with the larger team and organization to align in strategy, practice, and tactics to reach the desired spiritual outcomes. Chaplains also help develop programs and initiatives for self-care and maintaining a work/life balance amongst colleagues.

Skills: Empathy - Spiritual - Calm - Understanding - Passionate - Compassionate - Motivated