

Peers Supporting Peers



Supporting Each Other



It will never happen to me. Then it does.

- Medical error
- Lawsuit
- Board of Medicine complaint
- Unexpected patient outcome or death
- Immediate family death or major illness
- Divorce/separation
- Personal health crisis
- Other adverse event

The Saint Alphonus Peer to Peer Support Program

This is a peer outreach program to providers involved in a significant or adverse event to prevent provider isolation or disengagement that can result from such an event. Peer Supporters are your colleagues who are trained through the Saint Alphonus Supporting Each Other Program (funded by Saint Alphonus Foundation Family Campaign). Through the program, Peer Supporters confidentially reach out and provide support as someone who has “been there” to combat the stress associated with those events or patient situations. They are also available at any time for clinicians feeling distress from any cause.

For more information or questions, please contact
sheila.giffen@saintalphonus.org or call (208) 367-5229.

Program

- Confidential, personal outreach and support to providers involved in a significant or adverse event without fear of disclosure
- Modeled after Brigham and Women’s Peer Support Program in Boston
- Implemented 2017 at Saint Alphonus
- Important component of the SAHS Peer review process

Purpose

- Prevent provider isolation, disengagement, or cessation of medical practice
- Provide a supportive and just culture for providers and build community
- Support continued engagement in quality patient care

Peer Supporters

- Trained respected peers from Boise to Baker of differing specialties and experience

Questions

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“Go out into the world today and love the people you meet.
Let your presence light new light in the hearts of people.” — Mother Teresa