

DATE: January 22nd, 2025

To: Physicians and Clinical Staff

Re: ACTION REQUIRED! Important Update on Radiology Image Viewing Platform Transition-

Dear Physicians and Clinical Staff,

This communication is to inform you that the website sahsimages.com, previously used for viewing radiology images at Saint Alphonsus Health System, will be permanently turned off as of February 3rd, 2025. The vendor will no longer support this platform, as such it will pose numerous security risks if it is to remain active.

Moving forward, all image viewing will be done through a PACS viewer called eUnity. This is a more secure and reliable system that ensures compliance with modern standards.

You will need a Trinity network account (AD – Active Directory) and multi-factor authentication (MFA) to access eUnity. Please review the following options to determine next steps.

- 1. If you currently have access to EPIC remotely, then you already have a Trinity network account and MFA set up.
 - If you can log into eUnity, then there is no further action necessary.
 eUnity URL: https://imaging.saintalphonsus.org/e/
 - o If you cannot log into eUnity, then you will need to request access by using this link.

Option 1 (You are only required to complete highlighted fields)

- 2. If you DO NOT have a Trinity network account and have not previously accessed eUnity then you will need to request one, to include MFA.
 - Please submit an Access Request Form and Confidentiality Network Access Agreement by using this link.

Option 2 (You are only required to complete highlighted fields)

- o This process takes up to **2 weeks** and you will be notified by email that the setup is complete.
- 3. If you have previously accessed eUnity and your login is not working please contact the Help Desk at 208-367-3100.

Thank you for your attention to this important transition and for your continued commitment to providing excellent care.