

COMMUNITY IMPACT REPORT

Saint Alphonus Regional Medical Center (SARMC)



Saint Alphonus

A Member of Trinity Health

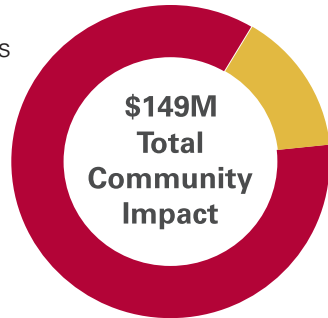
Our Community Impact by the Numbers

\$43M in Community Benefit

The IRS has clearly defined standards for reporting community benefit which includes Unpaid Medicaid Financial Assistance, and other community programs.

\$106M in Community Impact Activities

Community Impact meets the spirit of community benefit and acknowledges the investments made that are making an impact in the community that the IRS does not consider.



\$563,286 in Community Contributions

In our continuous commitment to building a healthier community, SARMC provided contributions to vital community-based initiatives that address a broad spectrum of needs related to the prioritized CHNA needs. Partners include, but are not limited to:

- Allumbaugh House to support the medically monitored substance use and behavioral health crisis center serving Ada County.
- Idaho Community Foundation's Supportive Housing Investment Fund to support a pipeline of permanent supportive housing projects in Ada County.
- CATCH, Jesse Tree, LEAP Housing, Good Samaritan Home, and the Home Partnerships Foundation to support a variety of housing options for the Treasure Valley.

Community Collaborations & Coalitions

SARMC is committed to being not only a trusted healthcare partner for life for our patients, but a partner in addressing the leading social influencers of health by working in collaboration with governmental agencies, community-based organizations, and service providers to assure we are helping our communities not just to survive but to thrive. SARMC plays an active role in community groups such as Mayor McLean's Community Trauma Response Team, Western Idaho Community Health Collaborative, FindHelp Idaho Steering Committee, and the Idaho Hunger Relief Task Force.

Patient Financial Assistance

Financial Assistance expanded in early 2024 to include insured patient's co-pays, co-insurance, and deductibles for patients with incomes up to 400% of the Federal Poverty Level. In FY24, SARMC provided...

\$21.3M in financial assistance at cost
Over 14,000 patients benefited

2023 Community Health Needs Assessment and Implementation Strategy Priorities

A Community Health Needs Assessment (CHNA) identifies community assets, needs, and the current state of health and social well-being of a community. The process requires input from those who live in the community on both identifying and prioritizing the needs that will be addressed in the three-year Implementation Strategy. Our process applies a racial equity lens in addressing the identified need in order to advance health equity. SARMC found these three needs to be the most significant in the 2023 CHNA:



Safe, Affordable Housing



Behavioral Health, Including Substance Use



Access to Affordable Healthcare

For a more in-depth explanation of the CHNA and Implementation Strategy, scan QR code.



STORY SPOTLIGHT

In early 2024, SARMC started a food and diaper pantry for patients in need in partnership with Dairy West, the Idaho Food Bank, and Idaho Diaper Bank. The pantry served 2,435 individuals with food and provided 35,000 diapers between January and June.



Community Impact at a Glance



Integrating Social & Clinical Care

SARMC screened nearly 47,000 patients for health-related social needs in primary care settings. If patients identify a need, our teams are able to connect them to community resources through the Trinity Health Community Resource Directory, community health workers and other social care professionals.

27% of those screened identify at least one need. Top needs included:



Food Access



Financial Insecurity



Social Isolation

COMMUNITY RESOURCE DIRECTORY

Need a little help?
Find community resources quickly and easily

¿Necesita Ayuda?
Encuentre recursos comunitarios de manera rápida y fácil

SCAN HERE >  < ESCANEAR AQUI

communityresources.trinity-health.org

Support Your local CHWB Fund

Not all communities have equal opportunities to be healthy, or the same needs. That's where SARMC steps in and steps up. We do what is necessary to promote good health for everyone.

To make a donation, scan QR code and select "Community Health Initiatives" from the Designations drop down menu or by calling 208-367-2121.



Key Community Initiatives

Community interventions are hospital-based services, programs, and activities that promote health and healing as a response to identified community needs. Some examples of our community interventions include:

Community Health Workers (CHWs) are trusted members of the community and work closely with patients by assessing their social needs, home environment and other social risk factors, and ultimately connect the patient (and their family) to services within the community. SARMC employs 10 CHWs as part of our care teams serving the Treasure Valley.

Tobacco Free Living Program Saint Alphonsus has been helping people along their tobacco and vape quit journey for a number of years. In FY24, our Tobacco Treatment Specialist provided 1:1 coaching to more than 400 patients. We also provided 23 no-cost Tobacco Free Living Classes to support people in their quit-journeys to make personalized plans for reducing or quitting tobacco and vaping. We also provided health education sessions on tobacco and vaping to several schools and health fairs in the region.

Faith Community Nurses 2024 marks the 25th anniversary of Faith Community Nursing (FCN) at Saint Alphonsus. Volunteer nurses from across the Saint Alphonsus Health System provide both health and spiritual care to people within their church homes and communities. In FY24, FCNs provided 3,000 volunteer hours, provided 500 blood pressure screenings, served 191 individuals during foot clinics, and taught CPR classes to 160 participants.

Patient Food and Diaper Pantry To address a leading patient need of food security, SARMC partnered with Dairy West and the Idaho Foodbank to stand up a patient food pantry. In the first 6 months, the pantry served 2,435 individuals from 531 families with 5,448 servings of food. With additional support from the Idaho Diaper Bank, SARMC provided 35,000 diapers to 530 families in need.

STORY SPOTLIGHT

Community Health Workers (CHWs) connect patients to resources to meet their most basic needs to stay healthy outside of our clinical care. A SARMC CHW connected one patient struggling to pay for life-sustaining cardiac prescriptions due to income and insurance constraints. The CHW helped the patient complete applications for assistance that resulted in the patient receiving the medications at no cost, saving them \$2800 per year.



Rebecca Lemmons, MHS
Regional Director, Community Health & Well-Being
Rebecca.Lemmons@saintalphonsus.org



Saint Alphonsus
A Member of Trinity Health