

FISCAL YEAR 2024 (JULY 2023-JUNE 2024)

# COMMUNITY IMPACT REPORT

Saint Alphonus Medical Center Ontario  
(SAMC-Ontario)



Saint Alphonus  
A Member of Trinity Health

## Our Community Impact by the Numbers

### \$6M in Community Benefit

The IRS has clearly defined standards for reporting community benefit which includes Unpaid Medicaid Financial Assistance, and other community programs.

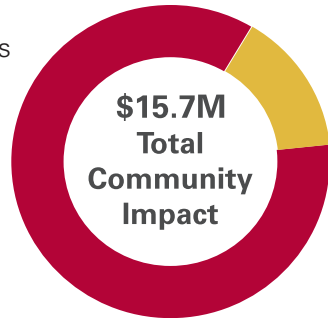
### \$9.7M in Community Impact Activities

Community Impact meets the spirit of community benefit and acknowledges the investments made that are making an impact in the community that the IRS does not consider.

### Over \$17,000 in Community Contributions

In our continuous commitment to building a healthier community, SAMC-Ontario provided contributions to vital community-based initiatives that address a broad spectrum of needs related to the prioritized CHNA needs. Partners include, but are not limited to:

- Western Idaho Community Action Partnership (WICAP)'s BUILD Payette initiative to address housing and other social determinants of health for the residents of Payette County.
- Ontario Boys & Girls Club to inspire and empower youth and teens through safe and impactful programs so they will reach their full potential as productive, caring, and responsible citizens.



## Patient Financial Assistance

Financial Assistance expanded in early 2024 to include insured patient's co-pays, co-insurance, and deductibles for patients with incomes up to 400% of the Federal Poverty Level. In FY24, SAMC-Ontario provided...

**Nearly \$1.4M** in financial assistance at cost  
**Over 900** patients benefited

## 2023 Community Health Needs Assessment and Implementation Strategy Priorities

A Community Health Needs Assessment (CHNA) identifies community assets, needs, and the current state of health and social well-being of a community. The process requires input from those who live in the community on both identifying and prioritizing the needs that will be addressed in the three-year Implementation Strategy. Our process applies a racial equity lens in addressing the identified need in order to advance health equity. SAMC-Ontario found these 3 needs to be the most significant in the 2023 CHNA:



Safe, Affordable Housing



Access to Affordable Healthcare



Safe, Reliable Transportation

For a more in-depth explanation of the CHNA and Implementation Strategy, scan QR code.



## Community Collaborations & Coalitions

SAMC-Ontario is committed to being not only a trusted healthcare partner for life for our patients, but a partner in addressing the leading social influencers of health by working in collaboration with governmental agencies, community-based organizations, and service providers to assure we are helping our communities not just to survive but to thrive. SAMC-Ontario plays an active role in community groups such as BUILD Payette, Payette Community Health Action Team, Western Treasure Valley Food Hub Partnership, Oregon Food Bank, Malheur Community Services Committee, EOCCO Work Group, Nutrition Oregon Campaign, and the Health Alliance of Washington County.

### STORY SPOTLIGHT

A Community Health Worker (CHW) connected with a patient as part of the outreach for the Congestive Heart Failure (CHF) Program. She was the first patient who was enrolled in the CHF program and was skeptical of the program at first, but after a home visit, she was "all on-board" especially because she would not only get help in management of her CHF, but also help from a CHW and the community resources she had access and knowledge of. The patient formed a strong relationship with the CHW and grew to trust her to assist with any medical needs, questions, or community resources. "The CHW has taken a great amount of stress off my hands and allowed my daughter and I to feel like we are heard and have an extra pair of helping hands."



# Community Impact at a Glance



## Integrating Social & Clinical Care

SAMC-Ontario screened nearly 3,000 patients for health-related social needs in primary care settings. If patients identify a need, our teams are able to connect them to community resources through the Trinity Health Community Resource Directory, community health workers and other social care professionals.

**44% of those screened identify at least one need. Top needs included:**



**Financial Insecurity**



**Social Isolation**



**Food Access**

## COMMUNITY RESOURCE DIRECTORY

**Need a little help?**  
Find community resources quickly and easily

**¿Necesita Ayuda?**  
Encuentre recursos comunitarios de manera rápida y fácil

SCAN HERE

ESCANEAR AQUI

[communityresources.trinity-health.org](https://communityresources.trinity-health.org)

## Support Your local CHWB Fund

Not all communities have equal opportunities to be healthy, or the same needs. That's where SAMC-Ontario steps in and steps up. We do what is necessary to promote good health for everyone.

To make a donation, scan QR code and select "Community Health Initiatives" from the Designations drop down menu or by calling 208-367-2121.



## Key Community Initiatives

Community interventions are hospital-based services, programs, and activities that promote health and healing as a response to identified community needs. Some examples of our community interventions include:

**Community Health Workers (CHWs)** are trusted members of the community and work closely with patients by assessing their social needs, home environment and other social risk factors, and ultimately connect the patient (and their family) to services within the community. SAMC-Ontario employs 1 CHW as part of our care teams serving Malheur County with additional support from the 10 CHWs serving the Treasure Valley and the 2 CHWs in Baker County.

**BUILD Payette** Since 2023, Saint Alphonsus has been the lead health partner in the BUILD Payette community coalition in partnership with WICAP, St. Luke's Health System, and Southwest District Health. BUILD Payette is a 3-year initiative to support affordable housing opportunities connected to other most needed and most wanted community services as identified by residents. In FY24, the collaborative focused on community outreach and engagement and sourcing potential sites for future housing.

## STORY SPOTLIGHT

Community Health & Well-Being colleagues have participated in the Western Treasure Valley Food Partnership to improve the coordination and sustainability of the regional food system by sharing nutrition support programs and education, and food-system related economic development opportunities in the region. This builds upon SAMC-Ontario's participation since 2019 in the development of River Bend Place housing in Ontario, which is soon to be a site for a regional food hub.



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