

FISCAL YEAR 2024 (JULY 2023-JUNE 2024)

COMMUNITY IMPACT REPORT

Saint Alphonus Medical Center Baker City (SAMC-Baker City)



Saint Alphonus
A Member of Trinity Health

Our **Community Impact** by the Numbers

\$3.6M in Community Benefit

The IRS has clearly defined standards for reporting community benefit which includes Unpaid Medicaid Financial Assistance, and other community programs.

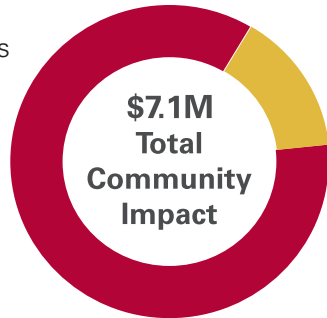
\$3.5M in Community Impact Activities

Community Impact meets the spirit of community benefit and acknowledges the investments made that are making an impact in the community that the IRS does not consider.

\$135,000 in Community Contributions

In our continuous commitment to building a healthier community, SAMC-Baker City provided contributions to vital community-based initiatives that address a broad spectrum of needs related to the prioritized CHNA needs. Partners include, but are not limited to:

- Baker City YMCA to support early childhood education for those who would not otherwise be able to afford services.
- Northeast Compassion Center’s Endowment for Expectant Mothers in Baker County to support the unmet needs of expectant mothers such as lodging, fuel, meal expenses and childcare while they receive maternity care.



Community Collaborations & Coalitions

SAMC-Baker City is committed to being not only a trusted healthcare partner for life for our patients, but a partner in addressing the leading social influencers of health by working in collaboration with governmental agencies, community-based organizations, and service providers to assure we are helping our communities not just to survive but to thrive. SAMC-Baker City plays an active role in community groups such as Baker County Mental Health Advisory Committee, Baker County Safe Sleep Committee, EOCCO Care Coordination, Local Community Health Partnership, New Directions Suicide Prevention Team, Baker County Transportation Committee, and the Eastern Oregon Community Resource Network.

Patient Financial Assistance

Financial Assistance expanded in early 2024 to include insured patient’s co-pays, co-insurance, and deductibles for patients with incomes up to 400% of the Federal Poverty Level. In FY24, SAMC-Baker City provided...

Over \$530,000 in financial assistance at cost
Over 350 patients benefited

2023 Community Health Needs Assessment and Implementation Strategy Priorities

A Community Health Needs Assessment (CHNA) identifies community assets, needs, and the current state of health and social well-being of a community. The process requires input from those who live in the community on both identifying and prioritizing the needs that will be addressed in the three-year Implementation Strategy. Our process applies a racial equity lens in addressing the identified need in order to advance health equity. SAMC-Baker City found these 3 needs to be the most significant in the 2023 CHNA:



Safe, Affordable Housing



Access to Affordable Healthcare



Caregiver Supports

For a more in-depth explanation of the CHNA and Implementation Strategy, scan QR code.



STORY SPOTLIGHT

Community Health Workers (CHWs) meet people during some of their most challenging life moments. An elderly patient and veteran had had multiple readmissions to the hospitals and reported not having any family or close friends for support. The patient had severe heart failure and had recently lost their home.

The CHW assisted the patient to secure basic needs such as housing, food, and clothing until they were no longer able to live independently. SAMC-Baker City was able to provide the patient with reverent end of life comfort care, always upholding their dignity throughout the process. The care of this patient exemplified the healing, caring, and compassionate ministry of Christ.



Community Impact at a Glance



Integrating Social & Clinical Care

SAMC-Baker City screened more than 1200 patients for health-related social needs in primary care settings. If patients identify a need, our teams are able to connect them to community resources through the Trinity Health Community Resource Directory, community health workers and other social care professionals.

47% of those screened identify at least one need. Top needs included:



Financial Insecurity



Social Isolation




Transportation

COMMUNITY RESOURCE DIRECTORY

Need a little help?
Find community resources quickly and easily

¿Necesita Ayuda?
Encuentre recursos comunitarios de manera rápida y fácil

SCAN HERE >  < ESCANEAR AQUI

communityresources.trinity-health.org

Support Your local CHWB Fund

Not all communities have equal opportunities to be healthy, or the same needs. That's where SAMC-Baker City steps in and steps up. We do what is necessary to promote good health for everyone.

To make a donation, scan QR code and select "Community Health Initiatives" from the Designations drop down menu or by calling 208-367-2121.



Key Community Initiatives

Community interventions are hospital-based services, programs, and activities that promote health and healing as a response to identified community needs. Some examples of our community interventions include:

Community Health Workers (CHWs) are trusted members of the community and work closely with patients by assessing their social needs, home environment and other social risk factors, and ultimately connect the patient (and their family) to services within the community. SAMC-Baker City employs 2 CHWs as part of our care teams serving Baker County with additional support from 1 CHW in Ontario and 10 CHWs in the Treasure Valley. The SAMC-Baker CHWs work in close collaboration with the Baker 5J School District to serve students and their families to meet their basic needs.

Tobacco Free Living Program Saint Alphonsus has been helping people along their tobacco and vape quit journey for a number of years. In FY24, our Tobacco Treatment Specialist provided 1:1 coaching to more than 400 patients. We also provided 23 no-cost Tobacco Free Living Classes to support people in their quit-journeys to make personalized plans for reducing and quitting tobacco and vaping. We also provided health education sessions on tobacco and vaping to several schools and health fairs in the region.

STORY SPOTLIGHT

The SAHS Tobacco Treatment Specialist (TTS) conducts education and training across the region about tobacco and vaping prevention as well as how to

navigate a personal quit journey to stop using tobacco and vape. The TTS attends events such as the Baker County Health Fair to engage residents in important conversations about their health.



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