EpicCare Link vs. Hyperspace

About EpicCare Link

EpicCare Link is a web-based portal that allows community providers, such as referring physicians and others, access to a subset of patient data. Community providers, and a variety of other clinical and clerical roles, can access EpicCare Link to review patient charts, send and receive secure messages, and complete other tasks. One of the greatest benefits of utilizing EpicCare Link is improving the continuity of care in the community.

About Hyperspace

Hyperspace is the full read and write access electronic health record (EHR) that is used by all Trinity Health employed clinicians and community clinicians who see patients in a Trinity Health-owned hospital or outpatient health care facility.

Clinician type	TogetherCare Hyperspace or EpicCare Link?
• Trinity Health employed clinician	**TogetherCare Hyperspace**
• Not a Trinity Health employed clinician • BUT you see patients in a Trinity Health owned hospital.	**TogetherCare Hyperspace**
• Not employed by Trinity Health • AND you don't see patients in a Trinity Health owned hospital • BUT you care for patients who are seen in a Trinity Health hospital.	**EpicCare Link**

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User Job Roles & Types of Access

Below are the most common job roles and their types of access.

Standard Clinical	Who Are They?	Types of Access
Physicians	Physicians, Nurse Practitioner, Physician Assistant	Chart Review, Event Monitor, In Basket, Managed Access, Patient List, First Access Patients Chart, Orders (Referrals, Lab, Radiology), View Assessments, Update Demographics, View Patient Billing Info, Quick Appointments, Upcoming Appointments, Document Upload, Care Management Tasks, Close Care Gaps
Clinical Staff	RN, LPN, Medical Assistant, etc.	Chart Review, Event Monitor, In Basket, Managed Access, Patient List, First Access Patients Chart, Orders (Referrals, Lab, Radiology), View Assessments, Update Demographics, View Patient Billing Info, Quick Appointments, Upcoming Appointments, Document Upload, Care Management Tasks, Close Care Gaps
Non-Clinician	Front Desk Staff, Schedulers, Referral Staff, etc.	Chart Review, Event Monitor, In Basket, Managed Access, Patient List, First Access Patients Chart, Orders (Referrals, Lab, Radiology), Update Demographics, Quick Appointments, Upcoming Appointments, Document Upload
Biller	Biller/Coder	Chart Review, Event Monitor, In Basket, Managed Access, Patient List, First Access Patients Chart
Post Discharge Care Clinician	Skilled Nursing Facility, Home Health, Hospice, Acute Rehab, DME, etc.	Chart Review, Event Monitor, In Basket, Managed Access, Patient List, First Access Patients Chart, Orders (Referrals, Lab, Radiology), View Assessments, View Patient Billing Info, Upcoming Appointments, Document Upload, Care Management Tasks, Close Care Gaps, View Grease Board, Update Coverage & Benefits, Discharge Placement
Research Monitor	Research Study Monitor	View Only

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